First Time Use of Community Pass and Password Reset

1. To start click here or you can use the “Online Program Registration” link on the YWCA website.
2. If you are not sure if you have logged into Community Pass, please click on the link for “Forget Username or Password” which is located below “Log In”. This will take you to a page to reset your password. At the bottom, below “Continue”, is a link for finding your username. Please click the link “Forgot your username?”
3. Here you will enter the email you provided YWCA when you registered (this is the email we used to send you notices through Community Pass).
4. The system will send you the user name associated with your account.
5. Using the username provided by the system, you may request a reset to your password.
6. Your current Wellness Plan is tied to your existing account. If you create a new account, you will not be able to sign up for the fitness center or group exercise classes.
7. Please make note of the portal address, your username and password for easy reference.